

2176



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Inventor(s): **Andrew T. Busey**  
Case: **Quintus 5**  
Serial No.: **09/187,895** Group Art Unit: **2176**  
Filing Date: **November 6, 1998**  
Examiner: **W. Bayshore**  
Title: **Method and System for Coordinating Media and Messaging Operations in an Information Processing System**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

RECEIVED  
MAY 10 2004  
Technology Center 2100

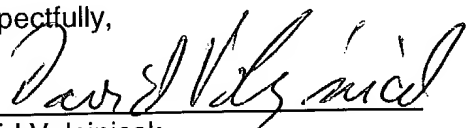
SIR:

INFORMATION DISCLOSURE STATEMENT

The enclosed Information Disclosure Statement, with attached reference(s), is submitted for consideration in the above-identified application.

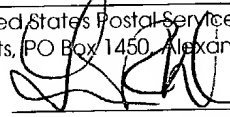
Copies of the listed documents are enclosed.

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error. Duplicate copies of this letter are enclosed.

Respectfully,  
  
David Volejnicek  
Reg. No. 29355  
303-538-4154

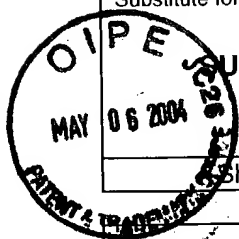
Date: 3 May 2004  
Avaya Inc.  
307 Middletown-Lincroft Road  
Room 1N-391  
Lincroft, NJ 07738

BEST AVAILABLE COPY

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450		
On <u>3 May 2004</u>	<u>Tina R. Wilson</u>	
Date of Deposit	(Type name of person mailing paper)	(Signature of person mailing paper)

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number.

Substitute for form 1449/PTO



# **SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT BY APPLICANT** (Use as many sheets as necessary)

Application Number: **09/187,895**  
 Filing Date: **November 6, 1998**  
 First Named Inventor: **Andrew T. Busey**  
 Art Unit: **2176**  
 Examiner Name: **W. Bayshore**  
 Attorney Docket No.: **Quintus 5**

Sheet **1** of **1**

## **U.S. PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Document Number Number-Kind Code <sup>2</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	AA	5,790,793	04 Aug 1998	Higley	
	AB				
	AC				
	AD				
	AE				
	AF				
	AG				
	AH				
	AI				
	AJ				
	AK				

**RECEIVED**

MAY 10 2004

Technology Center 2100

## **FOREIGN PATENT DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document Country Code <sup>3</sup> -Number <sup>4</sup> - Kind Code <sup>5</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
	AL	EP 0581722A1	02 Feb 1994	Yeda Research and Development Company, Ltd.		
	AM					
	AN					
	AO					
	AP					

## **NON PATENT LITERATURE DOCUMENTS**

Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>6</sup>
	AR		
	AS		
	AT		

Examiner Signature	Date Considered
--------------------	-----------------

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>1</sup> Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND

TO: Commissioner for Patents, Washington, DC 20231.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.

BEST AVAILABLE COPY